

This is a
SPEAKER



This is a
SOLUTION PROVIDER



Don't hire just another speaker. Engage a Solution Provider.

In these times of social and economic change, you need a Keynote and Author who will not only entertain and educate, but also innovate. Named one of the **Top Six Innovators** in the last century by Incentive Magazine, Jim Feldman speaks to your industry's professionals, then crafts a presentation that is interactive, entertaining and on target which will empower staff, revitalize marketing and grow revenue. With over 200 articles and several books, Jim is an expert resource.

Topics include:

CHANGE MANAGEMENT • CUSTOMER SERVICE • INNOVATIVE PROBLEM SOLVING

But don't listen to us, here is what your colleagues say...

"Your grasp of the...industry was evident. I received many comments on how you had obviously done your homework and understood the challenges facing those who provide cremation services and products."

Jack Springer, Cremation Association of North America

"It is rare to find a speaker who fits all of a meeting planner's expected qualifications... You far surpassed any expectations I could ask for..."

Gerri Hopkins, The Association of Retail Marketing Services, Inc.

Shift Happens!®

www.shifthappens.com

Contact us at (312) 527-1111
or inquiries@shifthappens.com